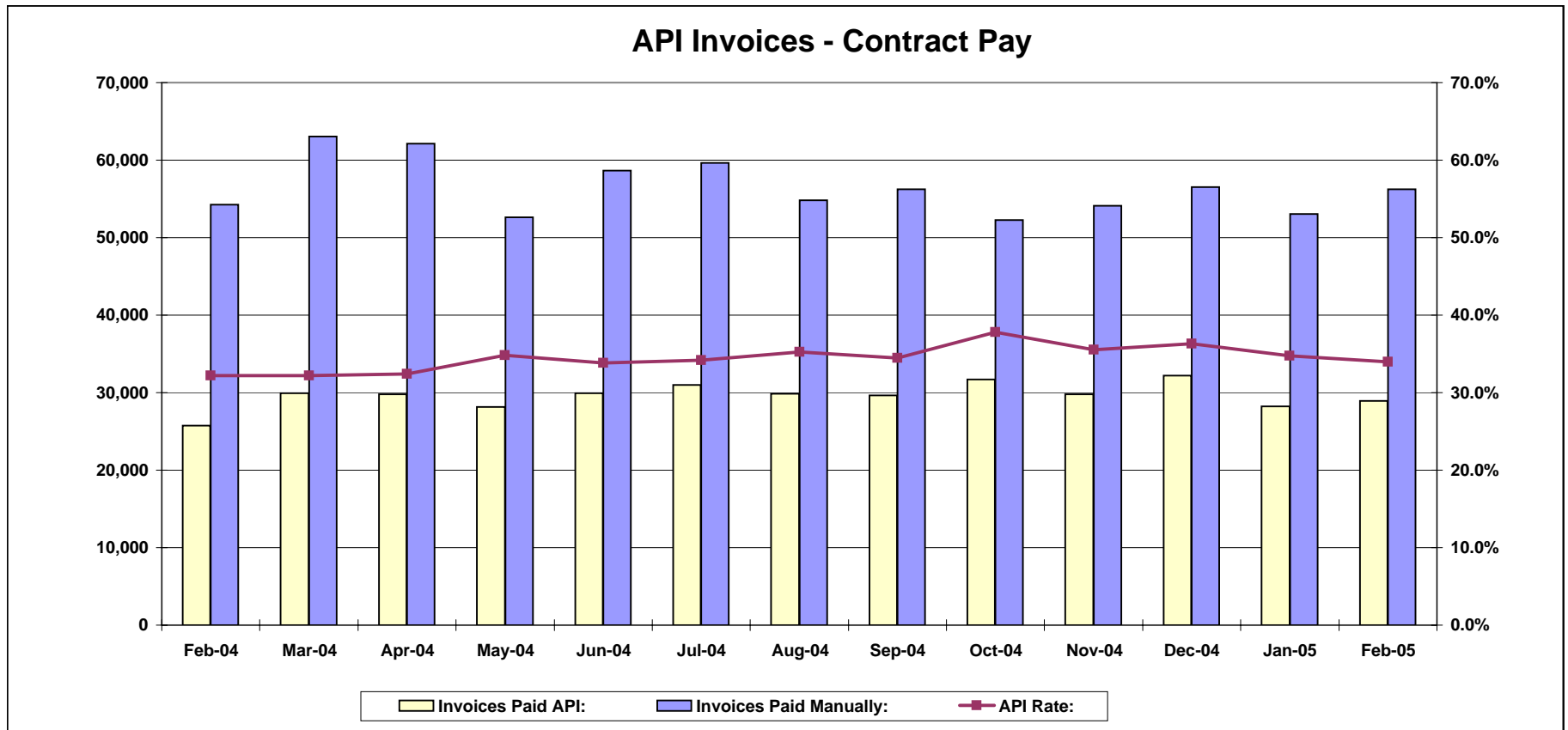


API Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of invoices paid via the Automatic Payment of Invoices (API) system as a percentage of total invoices paid. The total of invoices paid each month varies between 79 thousand and 92 thousand invoices. Invoices not paid via API are paid manually. Invoices paid include classified invoices and do not include voided payments. The percentage of invoices paid via API varies between 32% and 38%.

	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05
Invoices Paid API:	25,746	29,939	29,793	28,174	29,926	31,000	29,886	29,638	31,733	29,805	32,203	28,238	28,948
Invoices Paid Manually:	54,232	63,058	62,120	52,652	58,618	59,665	54,851	56,275	52,239	54,138	56,534	53,069	56,218
API Rate:	32.2%	32.2%	32.4%	34.9%	33.8%	34.2%	35.3%	34.5%	37.8%	35.5%	36.3%	34.7%	34.0%
Invoices Paid:	79,978	92,997	91,913	80,826	88,544	90,665	84,737	85,913	83,972	83,943	88,737	81,307	85,166

NOTE: Invoices paid reflected on this chart include classified invoices paid and do not include voided payments.



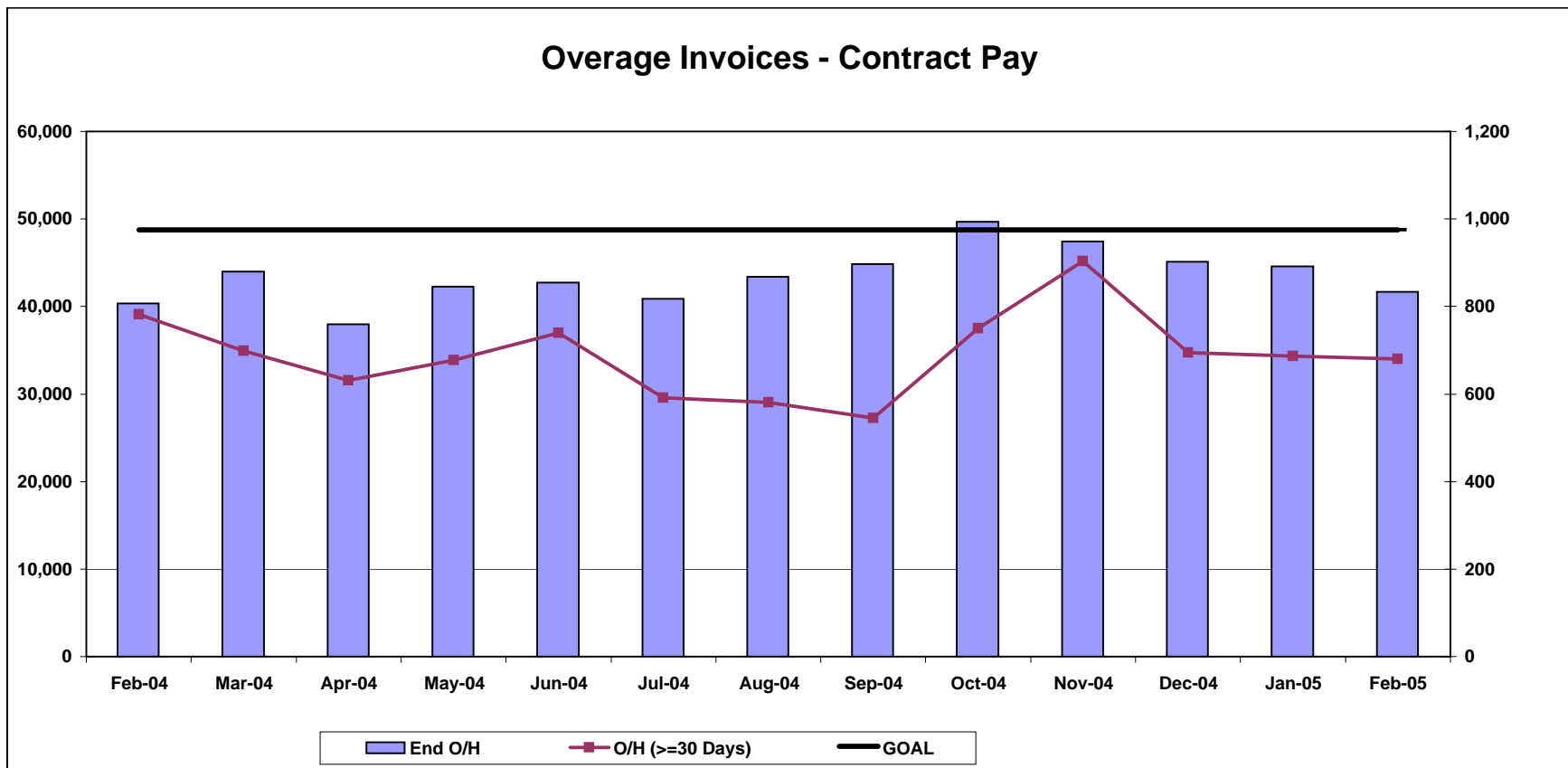
Overage Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of the end of month figures for overage invoices on-hand, total invoices on-hand and overage percentage. Classified invoices have been included. The goal for overage invoices on-hand is not to exceed 2.0%. An invoice is considered overage if it remains on-hand for 30 days or more. Total invoices on-hand vary between 37 thousand and 49 thousand invoices. Overage invoices on-hand vary between 545 and 904 invoices. The overage percentage varies between 1.2% and 1.9%.

	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05
End O/H	40,324	43,981	37,950	42,291	42,761	40,870	43,368	44,867	49,672	47,412	45,127	44,618	41,646
O/H (>=30 Days)	782	698	631	678	740	592	581	545	750	904	694	686	680
% Overage	1.9%	1.6%	1.7%	1.6%	1.7%	1.4%	1.3%	1.2%	1.5%	1.9%	1.5%	1.5%	1.6%

GOAL: Not To Exceed 975 Overage Invoices On-Hand

NOTE: Classified invoices have been included.



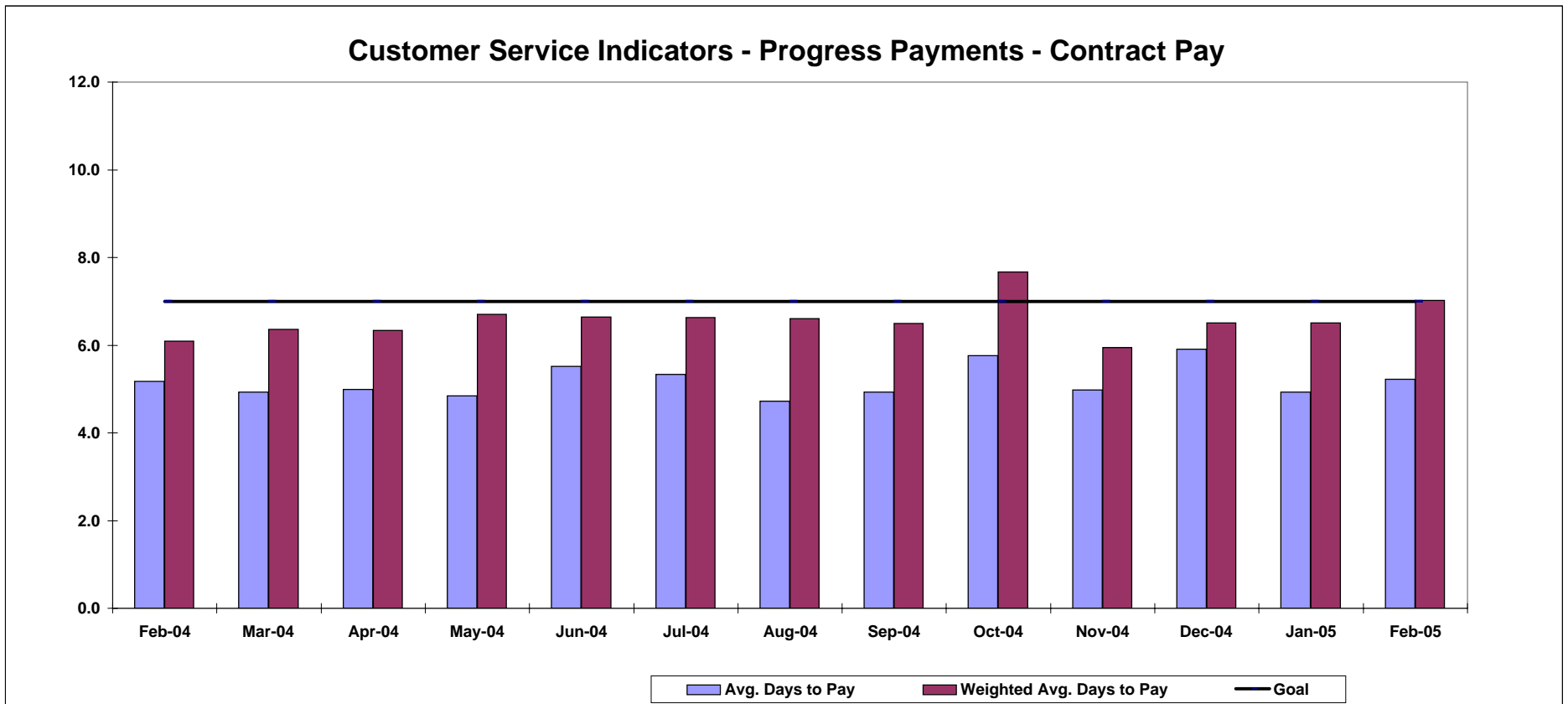
Customer Service Indicators - Progress Payments - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total progress payments paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 7 days to pay. The percentage paid on time varies between 76% and 87% and the average days to pay varies between 4.7 and 5.9.

	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05
Total	1,066	1,223	1,167	1,110	1,201	1,239	1,204	1,169	1,121	1,176	1,215	959	985
On Time	878	1,021	992	934	983	1,039	1,039	1,008	855	1,002	1,058	794	854
% On Time	82.4%	83.5%	85.0%	84.1%	81.8%	83.9%	86.3%	86.2%	76.3%	85.2%	87.1%	82.8%	86.7%
Avg. Days to Pay	5.2	4.9	5.0	4.8	5.5	5.3	4.7	4.9	5.8	5.0	5.9	4.9	5.2
Weighted Avg. Days to Pay	6.1	6.4	6.3	6.7	6.6	6.6	6.6	6.5	7.7	6.0	6.5	6.5	7.0

GOAL: Not To Exceed 7 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.



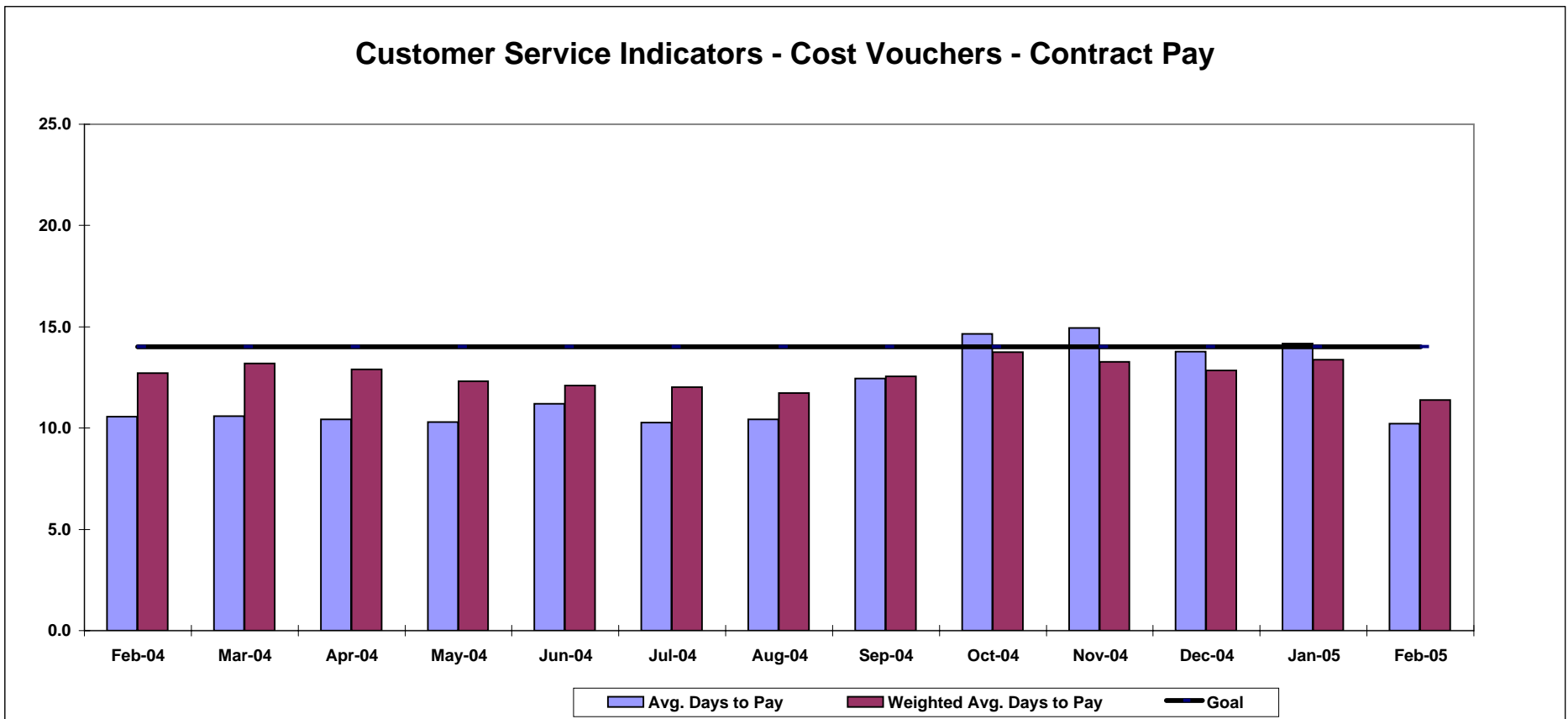
Customer Service Indicators - Cost Vouchers - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total cost vouchers paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 14 days to pay. The percentage paid on time varies between 46% and 86% and the average days to pay varies between 10.2 and 14.9.

	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05
Total	34,534	39,221	38,094	34,657	39,580	39,722	36,560	38,336	34,050	36,570	39,360	37,902	41,122
On Time	29,816	32,586	30,514	27,366	29,781	32,338	30,058	24,291	16,437	16,924	21,603	19,864	32,300
% On Time	86.3%	83.1%	80.1%	79.0%	75.2%	81.4%	82.2%	63.4%	48.3%	46.3%	54.9%	52.4%	78.5%
Avg. Days to Pay	10.6	10.6	10.4	10.3	11.2	10.3	10.4	12.4	14.6	14.9	13.8	14.2	10.2
Weighted Avg. Days to Pay	12.7	13.2	12.9	12.3	12.1	12.0	11.7	12.5	13.7	13.3	12.8	13.4	11.4

GOAL: Not To Exceed 14 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments



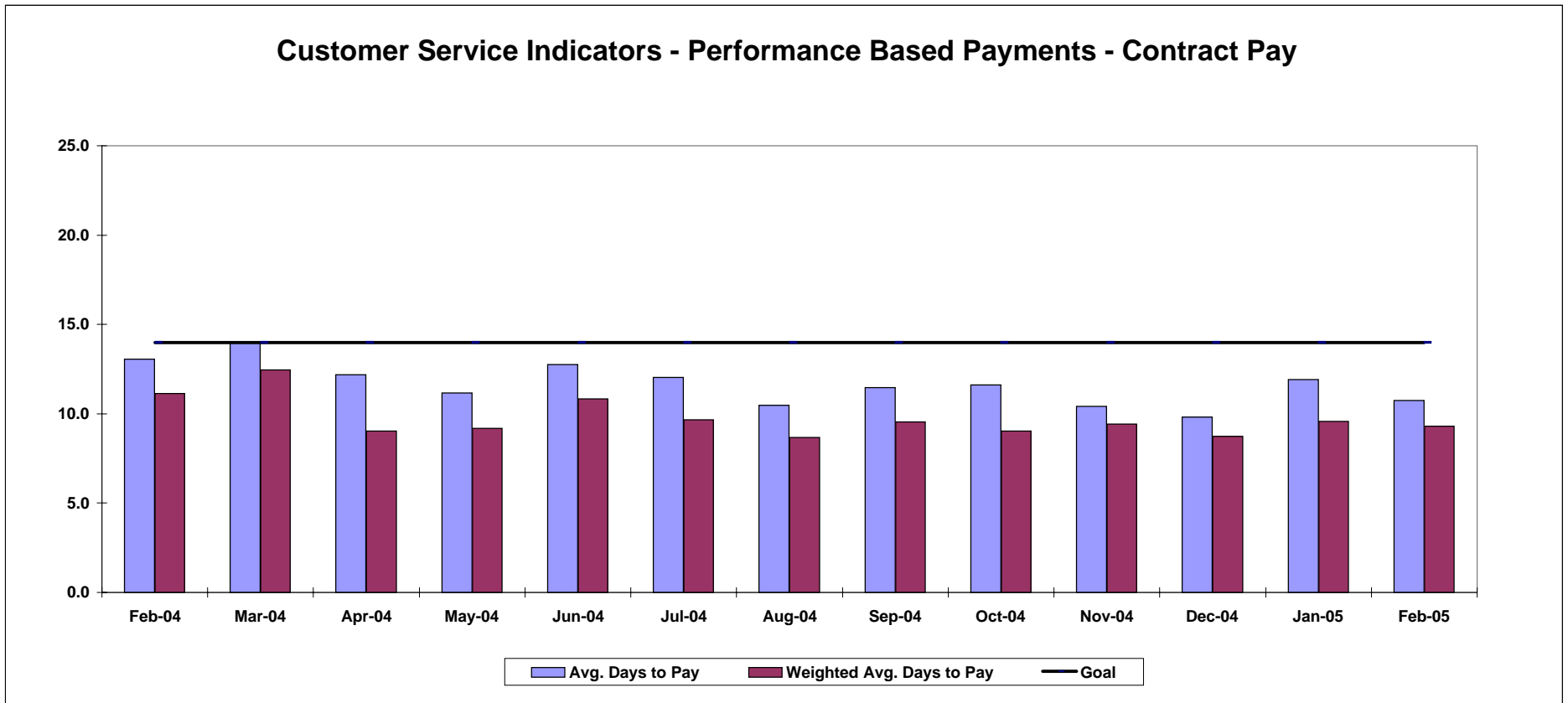
Customer Service Indicators - Performance Based Payments - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total performance based payments paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 14 days to pay. The percentage paid on time varies between 71% and 89% and the average days to pay varies between 9.8 and 14.0.

	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05
Total	223	323	306	278	289	248	267	322	262	248	295	243	274
On Time	165	239	222	227	206	185	219	244	202	215	251	179	245
% On Time	74.0%	74.0%	72.5%	81.7%	71.3%	74.6%	82.0%	75.8%	77.1%	86.7%	85.1%	73.7%	89.4%
Avg. Days to Pay	13.1	14.0	12.2	11.2	12.7	12.0	10.5	11.5	11.6	10.4	9.8	11.9	10.7
Weighted Avg. Days to Pay	11.1	12.5	9.0	9.2	10.8	9.7	8.7	9.5	9.0	9.4	8.7	9.6	9.3

GOAL: Not To Exceed 14 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.



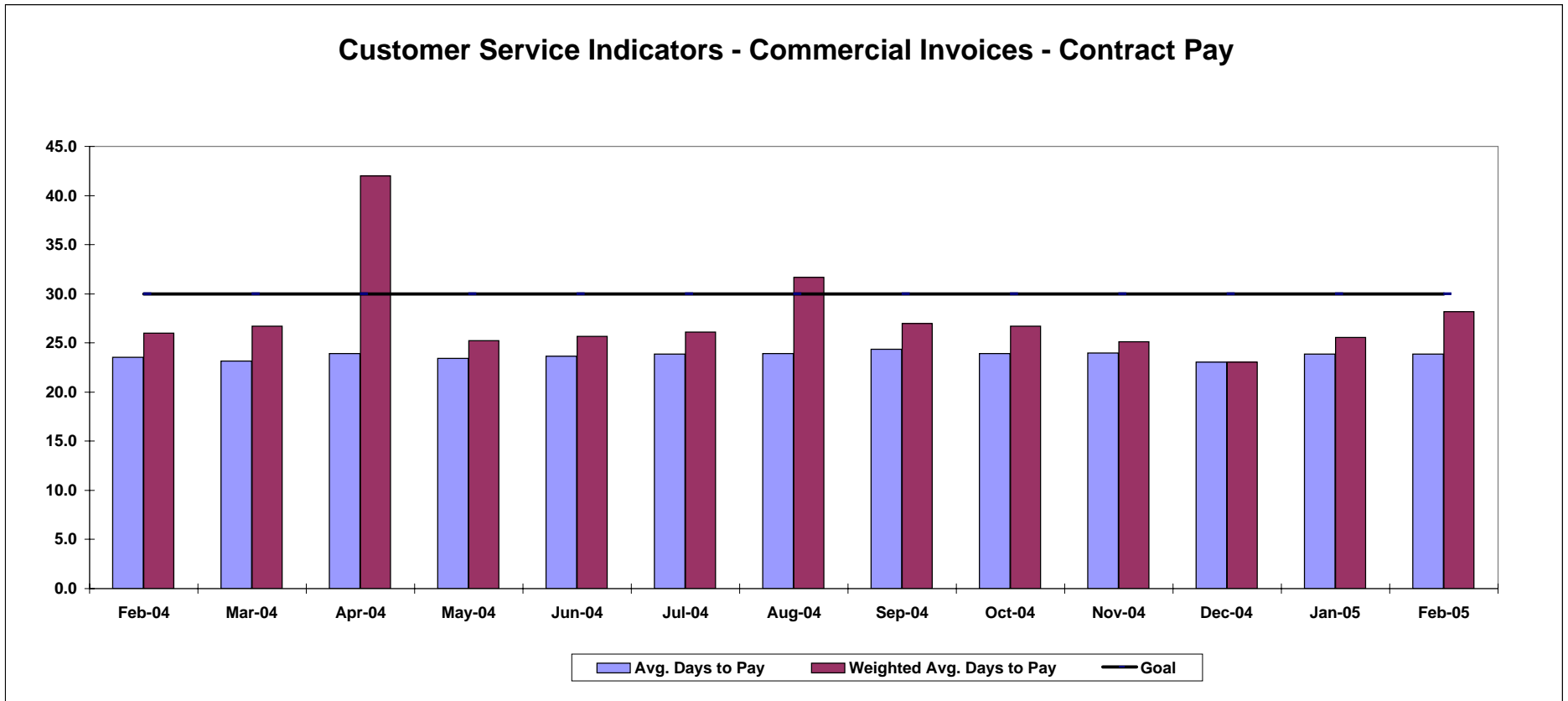
Customer Service Indicators - Commercial Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total commercial invoices paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 30 days to pay. The percentage paid on time varies between 96% and 98% and the average days to pay varies between 23.0 and 24.3.

	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05
Total	44,154	52,231	52,346	44,781	47,474	49,456	46,706	46,086	48,539	45,949	47,867	42,203	42,785
On Time	43,263	51,142	51,127	43,723	46,204	48,022	45,476	44,327	46,643	44,418	46,211	40,385	41,770
% On Time	98.0%	97.9%	97.7%	97.6%	97.3%	97.1%	97.4%	96.2%	96.1%	96.7%	96.5%	95.7%	97.6%
Avg. Days to Pay	23.6	23.2	23.9	23.4	23.6	23.9	23.9	24.3	23.9	24.0	23.0	23.9	23.9
Weighted Avg. Days to Pay	26.0	26.7	42.0	25.3	25.7	26.1	31.7	27.0	26.7	25.1	23.1	25.6	28.2

GOAL: Not To Exceed 30 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.



Customer Service Indicators - Total - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total invoices paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 30 days to pay. The percentage paid on time varies between 75% and 93% and the average days to pay varies between 17.0 and 19.9.

	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05
Total	79,977	92,998	91,913	80,826	88,544	90,665	84,737	85,913	83,972	83,943	88,737	81,307	85,166
On Time	74,122	84,988	82,855	72,250	77,174	81,584	76,792	69,870	64,137	62,559	69,123	61,222	75,169
% On Time	92.7%	91.4%	90.1%	89.4%	87.2%	90.0%	90.6%	81.3%	76.4%	74.5%	77.9%	75.3%	88.3%
Avg. Days to Pay	17.7	17.6	18.1	17.5	17.8	17.7	17.8	18.8	19.9	19.8	18.7	19.1	17.0
Weighted Avg. Days to Pay	18.0	18.8	26.3	17.1	17.1	17.4	20.1	18.0	19.2	17.8	16.9	18.2	18.5

GOAL: Not To Exceed 30 Days to Pay

Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.

